

Punctuality – percentage of type 1 patients picked up from hospital less than 30 minutes after schedules time

April - June 2008	81.0%
July - September 2008	84.7%
October - December 2008	80.5%
January - March 2009	85.4%
April - June 2009	84.2%
July - September 2009	85.5%
October - December 2009	87.1%
January - March 2010	84.5%